# FY 2015 Results Presentation

18 January 2016



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FY 2015 at a	glance			20	15 Macro themes	
		FY 2015	VS.		Regional	Global
Profitability	Net profit	AED 7.1 Bn +39%	2015 guidance	+	<ul> <li>Resilience of UAE economy due to non-oil sectors</li> </ul>	Recovering US     economy
	Net interest margin	2.85%	2.70 – 2.80% range		<ul> <li>Sustained weakness in oil price dampened business and investor sentiment</li> </ul>	<ul> <li>Global stock market volatility dampened investor</li> </ul>
	Cost-to-income ratio	31.0%	33% management target		<ul> <li>Strong dollar impact on Dubai tourism</li> </ul>	Slowdown in
Credit Quality	NPL ratio	7.1%			counterbalanced by overall growth in	global growth
	Coverage ratio	111.5%	100-110% target range		number of visitors helped by new routes	weaker business and investor sentiment
Capital & Liquidity	Tier 1 ratio	18.0%			<ul> <li>Tighter market liquidity conditions due to outflow of</li> </ul>	Common
	Capital adequacy ratio	20.7%			government deposits in the banking system	
	AD ratio	94.2%	90-100% management target		<ul> <li>SME skip cases raised concerns on credit quality</li> </ul>	
Assets	Loan growth (net)	10%	5% range			

### FY 2015 Financial Results

#### **Highlights**

- Net profit of AED 7,124 Mn for FY-15 improved 39% y-o-y
- Net interest income rose 8% y-o-y due to asset growth and a lower cost of deposits
- Non-interest income improved 1% y-o-y as core fee income growth was offset by lower gains from the sale of properties and investments. Core fee income improved 14% y-o-y driven by growth in trade finance, foreign exchange and derivative income, alongside growing credit card volumes
- Costs grew 8% y-o-y due to staff costs linked with rising business volumes and partially offset by a control on other costs
- Provisions of AED 3,406 Mn improved 32% y-o-y as cost of risk continues to normalise
- AD ratio of 94.2% improved 1% y-o-y despite tighter market liquidity conditions demonstrating strong structural liquidity
- NPL ratio improved to 7.1% and coverage ratio strengthened to 111.5%
- NIMs remained flat at 2.85% as downward pressure on loan spreads offset by growth in low-cost CASA deposits

#### **Key Performance Indicators**

AED Mn	FY-15	FY-14	Better / (Worse)
Net interest income	10,241	9,496	8%
Non-interest income	4,987	4,946	1%
Total income	15,228	14,442	5%
Operating expenses	(4,719)	(4,389)	(8%)
Pre-impairment operating profit	10,509	10,053	5%
Impairment allowances	(3,406)	(4,995)	32%
Operating profit	7,102	5,058	40%
Share of profits from associates	166	210	(21%)
Taxation charge	(145)	(129)	(12%)
Net profit	7,124	5,139	39%
Cost: income ratio (%)	31.0%	30.4%	(0.6%)
Net interest margin (%)	2.85%	2.85%	(0.00%)

AED Bn	31-Dec-15	31-Dec-14	%
Total assets	406.6	363.0	12%
Loans	270.6	246.0	10%
Deposits	287.2	258.3	11%
AD ratio (%)	94.2%	95.2%	1.0%
NPL ratio (%)	7.1%	7.9%	0.8%

### Q4-15 Financial Results Highlights

#### **Highlights**

- Net profit of AED 2,134 Mn for Q4-15 improved 74% y-o-y and 28% q-o-q
- Net interest income improved 8% y-o-y due to loan growth and 3% q-o-q due to loan growth coupled with a slight widening in margins
- Non-interest income improved 30% y-o-y and 39% q-o-q due to growth in core fee income coupled with some one-off gains from the sale of investments and other income.
- Costs increased 15% y-o-y and 21% q-o-q due to staff costs linked with changing business volumes, and an increase in marketing costs in Q4 as we prepared to hit the ground running in 2016
- Provisions of AED 599 Mn improved 49% y-o-y and 27% q-o-q as cost of risk improved for the 6th consecutive quarter
- AD ratio of 94.2% improved 1% y-o-y and 3% q-o-q despite tighter market liquidity conditions demonstrating strong structural liquidity
- NPL ratio improved to 7.1% with strong coverage
- NIMs widened in Q4-15 by 7bp q-o-q to 2.82% as Treasury was able to profitably deploy excess liquidity at attractive yields. This, coupled with a widening in deposit spreads, more than offset the impact of rising EIBOR rates on loan spreads

Key Performance Indicators						
AED Mn	Q4-15	Q4-14	Better / (Worse)	Q3-15	Better / (Worse)	
Net interest income	2,669	2,473	8%	2,591	3%	
Non-interest income	1,404	1,082	30%	1,009	39%	
Total income	4,073	3,555	15%	3,600	13%	
Operating expenses	(1,357)	(1,177)	(15%)	(1,126)	(21%)	
Pre-impairment operating profit	2,716	2,378	14%	2,474	10%	
Impairment allowances	(599)	(1,163)	49%	(822)	27%	
Operating profit	2,117	1,214	74%	1,652	28%	
Share of profits from associates	53	51	4%	39	37%	
Taxation charge	(36)	(39)	7%	(18)	(103%)	
Net profit	2,134	1,226	74%	1,673	28%	
Cost: income ratio (%)	33.3%	33.1%	(0.2%)	31.3%	(2.0%)	
Net interest margin (%)	2.82%	2.91%	(0.09%)	2.75%	0.07%	
AED Bn	31-Dec-15	31-Dec-1	4 %	30-Sep-15	%	
Total assets	406.6	363.0	12%	390.4	4%	
Loans	270.6	246.0	10%	261.6	3%	
Deposits	287.2	258.3	11%	269.3	7%	
AD ratio (%)	94.2%	95.2%	1.0%	97.2%	3.0%	
NPL ratio (%)	7.1%	7.9%	0.8%	7.1%	0.0%	

### Net Interest Income

#### Highlights

- FY-15 NIMs remained flat at 2.85%
  - Loan spreads experienced downward pressure y-o-y across a broad range of products
  - Deposit spreads improved as growth in low-cost CASA replaced more expensive time deposits.
  - Treasury Spreads flat as cheaper short term funding offset an increase in more expensive term funding
- Q4-15 NIMs improved 7 bps q-o-q to 2.82%
  - Loan rates held steady against an 11 bps increase in EIBOR whilst cost of fixed deposits increased in Q4
  - Treasury spreads improved as excess liquidity was profitably deployed
- We expect NIMs for 2016 to be in the range of 2.70 2.85%

#### **Net Interest Margin (%)**



#### **Net Interest Margin Drivers (%)**



### Funding and Liquidity

#### **Highlights**

- AD ratio of 94.2% within 90-100% management target range
- Liquid assets\* of AED 55.0 Bn as at end 2015 (15.5% of total liabilities)
- Debt & Sukuk term funding represent 10% of total liabilities
- In 2015, maturity profile extended thanks to AED 10.6 Bn issuance through:
  - Public Issuance of AED 4.7 Bn in 3 currencies and
  - Private Placements of AED 5.9 Bn in 8 currencies
- Maturity profile affords Emirates NBD ability to consider public and private debt issues opportunistically



#### Composition of Liabilities/Debt Issued (%)

#### Advances to Deposit (AD) Ratio (%)



#### Maturity Profile of Debt Issued (AED Bn)



\*Including cash and deposits with Central Banks but excluding interbank balances and liquid investment securities

### Loan and Deposit Trends

### **Highlights**

- Gross loans grew 10% since end 2014 with strong growth in Retail and Islamic banking
- Islamic financing grew 27% since end 2014
- Consumer lending grew 12% since end 2014, mainly due to auto loans and credit cards
- Deposits increased 7% q-o-q and 11% from end 2014
- CASA balances declined 2% q-o-q as we prudently locked in time deposits during Q4 in the run up to year-end
- CASA deposits grew 6% since end 2014 and represent 56% of total deposits, up from 43% at end 2012

#### Trend in Gross Loans by Type (AED Bn)



#### +11% 287 (+7%) 274 269 260 258 252 253 250 240 6 5 5 214 4 3 121 110 99 105 103 99 107 97 110 122 164 160 159 157 144 148 151 141 127 91 Q4 12 Q4 13 Q1 14 Q2 14 Q3 14 Q4 14 Q1 15 Q2 15 Q3 15 Q4 15 Other Time CASA

#### Trend in Deposits by Type (AED Bn)

\* Gross Islamic Financing Net of Deferred Income

### Non-Interest Income

#### **Highlights**

- Non-interest income rose 1% y-o-y as core fee income growth was offset by lower gains from the sale of properties and investment securities
- Core fee income improved 14% y-o-y driven by increases in trade finance, foreign exchange and derivative income, alongside growing credit card volumes.
- Property income declined on lower demand for bulk and individual property sales compared to 2014
- Income from Investment Securities declined on the back of greater uncertainty in global markets, coupled with some large disposals in 2014 not repeated in 2015

#### Composition of Non Interest Income (AED Mn)

AED Mn	FY-15	FY-14	Better / (Worse)
Core gross fee income	4,897	4,324	13%
Fees & commission expense	(740)	(670)	(11%)
Core fee income	4,157	3,654	14%
Property income / (loss)	321	611	(47%)
Investment securities & other income	510	680	(25%)
Total Non Interest Income	4,987	4,946	1%

#### Trend in Core Gross Fee Income (AED Mn)



### **Operating Costs and Efficiency**

#### **Highlights**

- Costs increased by 21% q-o-q, as per previous guidance, and costs increased 8% in 2015 as staff costs increased in line with rising business volumes
- Cost to Income Ratio rose modestly by 0.6% to 31.0% from 30.4% in 2014
- Adjusted for one-offs, the 2015 Cost to Income Ratio was 32.7%

#### Cost to Income Ratio (%)



#### Cost Composition (AED Mn)



### **Credit Quality**

### **Highlights**

- NPL ratio improved by 0.8% in 2015 to 7.1%
- Impaired loans improved to AED 20.8 Bn helped by over AED 2 Bn of writebacks & recoveries
- Cost of risk fell for the 6th consecutive quarter in Q4-15 with net impairment charge of AED 3.4 Bn in FY-15, AED 1.6 Bn lower than in FY-14
- Coverage ratio improved to 111.5% during 2015 due to the combined effect of routine provisioning and increased writebacks & recoveries
- Total portfolio impairment allowances amount to AED 6.1 Bn or 2.79% of credit RWAs

#### Impaired Loan & Coverage Ratios (%)



#### Impaired Loans and Impairment Allowances (AED Bn)



### Capital Adequacy

#### Highlights

- In 2015, Tier 1 ratio remained steady at 18% and CAR declined by 0.4% to 20.7%
- Increase in Tier 1 Capital from retained earnings offset by increase in RWAs
- Increase in RWAs due to growth in lending and treasury products

#### Capitalisation



#### Capital Movements (AED Bn)

FY-14 to FY-15 (AED Bn)	Tier 1	Tier 2	Total
Capital as at 31-Dec-2014	39.7	6.7	46.4
Net profits generated	7.1	-	7.1
FY 2014 dividend paid	(1.9)	-	(1.9)
Tier 1 Issuance/Repayment	-	-	-
Tier 2 Issuance/Repayment	-	-	-
Amortisation of Tier 2	-	(0.1)	(0.1)
Interest on T1 securities	(0.6)	-	(0.6)
Goodwill	0.1	-	0.1
Other	(0.2)	0.1	(0.1)
Capital as at 31-Dec-2015	44.2	6.7	50.9

#### Risk Weighted Assets – Basel II (AED Bn)



5,691

2,152

3,539

2015

NII

### **Divisional Performance**

Retail Banking &

Islamic Banking

- Retail loans grew 12% in 2015 due to growth in Auto Loans and Credit Cards whilst revenue grew 1% y-o-y AED Bn due to a change in internal transfer pricing.
- Fee income grew 12% in 2015, driven by strong growth in foreign exchange remittances and credit cards. Fee income now accounts for 38% of total RBWM revenue.
- Wealth Management · Liability mix further improved in 2015 as CASA balances grew by 2%
  - · The bank has improved its distribution capabilities as part of its channel optimization strategy and had 547 ATMs and 97 branches as at 31-Dec-15
  - · RBWM offers an award winning 'best-in-class' digital banking solution with innovative services such as DirectRemit, Mobile Cheque Deposit and Smart Touch.
  - Islamic Banking revenue grew 21% in 2015 on the back of growth in financing receivables and higher fee AED Bn income from trade finance and insurance products
  - Financing receivables grew 22% from end 2014 across a range of products
  - Customer accounts increased by 25% from end 2014
  - As at 31-Dec-15, EI had 60 branches and an ATM & CDM network of 190







14

### Divisional Performance (cont'd)



 Sales revenue grew 16% in 2015 on the back of higher volumes in Interest Rate hedging products and FX Sales



Wholesale Banking



### Summary

### FY 2015 financial results highlights

FY 2015 financial results highlights			2016 macro themes			
		FY 2015	Comments		Global	Regional
Profitability	Net profit Net interest margin Cost-to-income ratio Provisions	AED 7.1 Bn 2.85% 31.0% AED 3.4 Bn	<ul> <li>Improved 39% y-o-y</li> <li>Within 33% management range</li> <li>Improved 32% y-o-y as cost of risk continues to normalise and provisioning declined for the 6<sup>th</sup> consecutive quarter</li> </ul>	Opportunity	<ul> <li>Emirates NBD's balance sheet is positioned to benefit from rising interest rates</li> <li>Recovering US economy may promote confidence in global market</li> </ul>	<ul> <li>Regional growth opportunities</li> <li>Infrastructure spending</li> </ul>
Credit Quality	NPL ratio Coverage ratio	7.1% 111.5%	<ul> <li>Helped by over AED 2 billion of write-backs and recoveries</li> </ul>		• Slowdown in global growth especially big economies such as EU and China may have negative global impact	<ul> <li>Sustained low o price may impact investors confidence in the GCC market</li> </ul>
Capital & Liquidity	Tier 1 ratio AD ratio	18.0% 94.2%	<ul> <li>Within management range; improved 1% y-o-y despite tighter market liquidity conditions demonstrating strong bank liquidity</li> </ul>	Risk		<ul> <li>Uncertain geopolitics</li> <li>More cautious fiscal stance</li> </ul>

## **Investor Relations**

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