Emirates NBD Investor Presentation

November 2016



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Emirates NBD Profile

UAE Economic Update

Highlights

- UAE economy grew 3.8% in 2015. Non oil sector growth slowed to 3.3% last year from 5.3% in 2014.
- Oil output in the UAE rose 1.7% y/y in Jan-Sep 2016. Although non-oil growth is expected to slow further this year, we still expect headline real GDP to expand 3.0% in 2016.
- The September PMI eased further to 54.1 from high of 55.3 in July and 54.7 in August. The decline was due to slower growth in output, new orders and employment. The data suggests that the economy gained momentum in Q3 relative to H1 2016.

Real GDP growth forecasts

	2013	2014	2015	2016F	2017F
S. Arabia	2.7	3.4	3.4	1.4	1.8
UAE	4.6	3.1	3.8	3.0	3.4
Qatar	4.6	4.2	3.7	4.2	5.1
Kuwait	1.1	0.5	1.8	2.4	3.0
Oman	4.6	2.5	3.6	3.3	3.1
Bahrain	5.4	4.4	2.9	2.6	3.5
GCC (average)	3.4	3.3	3.4	2.4	3.0
Egypt	2.1	2.2	4.2	3.9	5.0
Jordan	2.8	3.1	2.5	3.0	3.5
Lebanon	3.0	1.8	2.0	2.2	2.5
Tunisia	2.9	2.7	0.6	2.5	3.0
Morocco	4.4	2.0	4.4	2.1	4.8
MENA (average)	2.8	2.2	3.7	3.2	4.5

Source: Bloomberg, Emirates NBD Research

Oil Price and UAE oil production 3.2 125 3.0 00 barrel 2.8 75 M bpd USD per t 2.6 50 2.4 25 2.2 2.0 Oct-15 Jan-13 Apr-13 Jul-13 Oct-13 Apr-14 Jul-14 Oct-14 Jan-15 Apr-15 Jul-15 Jan-16 Apr-16 Jul-16 Jan-14 UAE Oil Production (lhs) ICE Brent (rhs)

Source: Bloomberg, Emirates NBD Research



Oct 15

Jan 16

Apr 16

Jul 16

UAE PMI – Non oil private sector activity

Apr 15

Jul 15

Jan 15

Source: Markit / Emirates NBD

Dubai Economic Update (1/3)

Highlights

- Dubai's economy expanded 4.1% y/y in 2015, up from 3.5% in 2014. Wholesale & retail trade remains the largest sector in the economy, and expanded 4.0% in 2015. Hospitality (restaurant and hotels) was the fastest growing sector in Dubai in 2015, at 8.0% y/y
- The ENBD Dubai Economy Tracker Index declined only marginally in September to 55.1 from 55.7 in August. Output continued to rise at a very sharp rate in September, with this index only fractionally lower than the July peak. The new work index is also relatively high at 57.9 but has slowed since July and August.

Dubai: Real GDP growth



Source: Dubai Statistics Centre, Emirates NBD Research



Dubai: Key sector growth rates in 2015



Source: Dubai Statistics Centre, Emirates NBD Research

Dubai Economic Update (2/3)

Highlights

- Passenger traffic at the Dubai International Airport (DXB) rose to 55.9 million in Jan-Aug 2016, up by 7.0% y/y.
- Passenger traffic is expected to exceed 85 million at DXB by the end of 2016, according to Dubai Airports.
- Dubai's hotel occupancy averaged 76.1% in Jan-Sep 2016, unchanged compared to the same period in 2015.
- The supply of hotel rooms in Dubai increased by 5.8% y/y in Jan-Sep 2016 to 86,151 rooms with the Department of Tourism and Commerce Marketing (DTCM) targeting 140,000 to 160,000 hotel rooms by 2020.



Source: STR Global, Emirates NBD Research

Dubai Airports passenger traffic







Source: Dubai Statistics Centre

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Emirates NBD Profile

Dubai Economic Update (3/3)

Highlights

- Dubai residential real estate prices have eased further in September 2016, although the rate of decline has slowed since the beginning of 2016.
- Rents have declined on an annual basis in September, more or less aligned with the annual fall in sales prices.
- Real estate sector is likely to continue to face challenges through 2016 with several factors contributing such as lower oil prices weighing on confidence, increased supply, USD strength and economic developments in investors' home markets.

Business licenses issued*



Source: DSC, *Licenses issued by DED only (excludes Freezones)





Jan-14 May-14 Sep-14 Jan-15 May-15 Sep-15 Jan-16 May-16

Source: Phidar Advisory, Emirates NBD Research

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Emirates NBD Profile

Financial & Operating Performance

Strategy

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UAE Banking Market Update

Highlights

- M2 growth increased by 3.6% y/y/ in September 2016. M3 (M2 +Govt. deposits) also increased by 3.5% y/y for the same month.
- Total bank deposits increased by AED 37.1bn in the year to September. Gross loans increased by AED 80.9bn YTD (6% y/y at the end of September) pushing the loan to deposit ratio to 103.8%.
- Although the 3m EIBOR rate has increased in recent months, this has been mostly due to higher USD rates, with the spread over 3m LIBOR narrowing





Source: UAE Central Bank; loan growth gross of provisions





1) Includes Foreign Banks; 2) Excludes Foreign Banks; 3) GDP data is for FY 2016 forecasted. UAE as at September 2016; Saudi, Qatar and Oman as at August 2016; Kuwait as at July 2016; Bahrain as at Jun 2015 Source: UAE Central Bank; National Central Banks and Emirates NBD forecasts

UAE banking market (AED Bn)



Source: UAE Central Bank Statistics, ENBD as at September 2016

Emirates NBD Profile

Financial & Operating Performance

Emirates NBD at a glance

#1 bank in the UAE

- Market share in the UAE (as at 30 September 2016) - Assets 17.5%; Loans 20.0%; Deposits 20.7%
- **Leading retail banking franchise** in the UAE with the largest distribution network, complemented by a best-in-class mobile and online banking platform
- **Fully fledged financial services offerings** across retail banking, private banking, wholesale banking, global markets & trading, investment banking, brokerage, asset management, merchant acquiring and cards processing

Largest branch network in the UAE



Credit ratings			
	Long Term / Short Term	Outlook	Most Recent Rating Action
Moody's	A3 / P-2	Stable	LT ratings upgraded and outlook 'Stable' (16-Jun-16)
Fitch Ratings	A+ / F1	Stable	Ratings affirmed (26-Feb-16)
CEI CAPITAL intelligence	A+ / A1	Stable	LT FCR and FSR upgraded (12-Oct-16)

International presence



Emirates NBD is the largest bank in the UAE



Emirates NBD

x% 9M -16 vs. 9M -15

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Emirates NBD is among top 3 banks in the GCC by Operating Income, Net Profit, Loans and Deposits in 2015



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Emirates NBD

2015 vs. 2014

Profit and Balance Sheet Growth in Recent Years







Equity is Tangible Shareholder's Equity excluding Goodwill and Intangibles Source: Financial Statements



Emirates NBD

Emirates NBD delivered a solid set of results in Q3-16 amid a challenging environment

Q3 2016 YTD at a glance

Q3 2016 vs.	
PTD revised 2016 gui	idance
Profitability Net profit AED 5.4 Bn +8% y-o-y Net interest margin 2.54% 2.55 – 2.65% r	
ین یے Net interest margin 2.54% 2.55 – 2.65% r	ange
Cost-to-income 32.7% 33% manager ratio target	ment
Credit NPL ratio 6.4%	
Cost-to-income ratio 32.7% 33% manager target Credit Quality NPL ratio 6.4% Coverage ratio 120.8% Capital & Liquidity Tier 1 ratio 18.0%	
Capital & Tier 1 ratio 18.0% Liquidity	
Capital adequacy 20.5% ratio	
AD ratio 92.8% 90-100% manag	jement
Assets Net Loan growth 7% ytd mid-to-high sing	le digit

2016 Macro themes

	Regional	Global
+	 Resilience of UAE economy due to non-oil sectors UAE stock market movements correlated to changes in oil price 	 Recovering US economy Oil prices remained largely range bound since recovering from early 2016 lows
	 Strong dollar impact on Dubai tourism counterbalanced by growth in visitors from new routes 	 Global stock market volatility dampened investor confidence
-	 Tighter banking system liquidity due to regional competition for deposits Eocus shifts to 	 Slowdown in global growth contributed to weaker business and investor sentiment
	 Focus shifts to regional contracting sector; concerns on micro SMEs remain 	 UK's decision to leave the E.U.

Emirates NBD

Highlights

- Net profit of AED 5,382 million for Q3-16 YTD improved 8% y-o-y
- Net interest income improved 1% y-o-y as loan growth more than offset NIM contraction
- Non-interest income improved 1% y-o-y as higher core fee income, particularly from foreign exchange and derivatives, helped offset lower income from the sale of properties
- Costs grew 10% y-o-y on the back of late 2015 growth in anticipation of increased business volumes, which has since been contained in light of the new economic reality. Staff costs continue to improve as cost control measures implemented start to take effect. YTD cost trends within guidance and continue to be tightly managed
- Provisions of AED 2,184 million improved 22% y-o-y as net cost of risk continues to normalize on the back of improving asset quality
- NPL ratio improved to 6.4% and coverage ratio strengthened to 120.8%
- AD ratio of 92.8% within management range
- NIMs declined to 2.54% as loan spreads did not keep pace with the higher cost of deposits and wholesale funding

Key Performance Indicators

AED Mn	Q3-16 YTD	Q3-15 YTD	Better / (Worse)
Net interest income	7,651	7,572	1%
Non-interest income	3,634	3,582	1%
Total income	11,285	11,155	1%
Operating expenses	(3,693)	(3,362)	(10%)
Pre-impairment operating profit	7,592	7,793	(3%)
Impairment allowances	(2,184)	(2,808)	22%
Operating profit	5,407	4,985	8%
Share of profits from associates	86	113	(24%)
Taxation charge	(111)	(108)	(3%)
Net profit	5,382	4,990	8%
Cost: income ratio (%)	32.7%	30.1%	(2.6%)
Net interest margin (%)	2.54%	2.80%	(0.26%)

AED Bn	30-Sep-16	31-Dec-15	%
Total assets	446.0	406.6	10%
Loans	289.2	270.6	7%
Deposits	311.6	287.2	8%
AD ratio (%)	92.8%	94.2%	1.4%
NPL ratio (%)	6.4%	7.1%	0.7%

Operating Environment

Strategy

Highlights

Operating Environment

Strategy

- Net profit of AED 1,664 million for Q3-16 declined 1% y-o-y and 13% q-o-q
- Net interest income declined 2% y-o-y due to higher cost of fixed deposits and wholesale funding
- Non-interest income improved 5% y-o-y due to higher core fee income and declined 13% q-o-q due to lower one-off gains from the sale of properties, coupled with lower core fee income from foreign exchange and derivatives due to lower business volumes during the Q3 holiday period.
- Costs increased 8% y-o-y on the back of late 2015 growth in anticipation of increased business volumes, which has since been contained in light of the new economic reality. Costs improved 1% q-o-q as cost control measures implemented earlier take effect
- Provisions of AED 729 million improved 11% y-o-y as net cost of risk continues to normalize helped by further writebacks and recoveries
- NPL ratio improved to 6.4% and coverage ratio strengthened to 120.8%
- AD ratio of 92.8% within management range
- NIMs declined to 2.44% as loan spreads did not keep pace with the higher cost of deposits and wholesale funding

Key Performance Indicators

AED Mn	Q3-16	Q3-15	Better / (Worse)	Q2-16	Better / (Worse)
Net interest income	2,551	2,591	(2%)	2,544	0%
Non-interest income	1,063	1,009	5%	1,221	(13%)
Total income	3,614	3,600	0%	3,766	(4%)
Operating expenses	(1,218)	(1,126)	(8%)	(1,226)	1%
Pre-impairment operating profit	2,397	2,474	(3%)	2,540	(6%)
Impairment allowances	(729)	(822)	11%	(626)	(16%)
Operating profit	1,668	1,652	1%	1,914	(13%)
Share of profits from associates	25	39	(36%)	34	(28%)
Taxation charge	(29)	(18)	(61%)	(38)	23%
Net profit	1,664	1,673	(1%)	1,910	(13%)
Cost: income ratio (%)	33.7%	31.3%	(2.4%)	32.6%	(1.1%)
Net interest margin (%)	2.44%	2.75%	(0.31%)	2.55%	(0.11%)
AED Bn	30-Sep-16	31-Dec-1	5 %	30-Jun-16	%
Total assets	446.0	406.6	10%	425.8	5%
Loans	289.2	270.6	7%	286.0	1%
Deposits	311.6	287.2	8%	297.6	5%
AD ratio (%)	92.8%	94.2%	1.4%	96.1%	3.3%
NPL ratio (%)	6.4%	7.1%	0.7%	6.6%	0.2%

Emirates NBD Profile

Net Interest Income

Highlights

- NIMs declined to 2.54% in 2016 YTD and to 2.44% in Q3-16
- Loan spreads declined as loan margins across a range of products did not keep pace with rising EIBOR rates
- Deposit spreads improved q-o-q as strong CASA balances helped offset higher EIBOR rates and declined marginally y-o-y due to higher fixed deposit balances
- Treasury spreads declined q-o-q as excess liquidity was deployed at comparatively lower yields
- Treasury spreads declined y-o-y as liquid assets generated relatively lower yields; partially offset by cheaper term funding and a positive contribution from investments
- NIM guidance of 2.55-2.65% maintained as strong liquidity position allows Bank to selectively manage funding costs

Net Interest Margin (%)



Net Interest Margin Drivers (%)





Emirates NBD Profile

Non-Interest Income

Highlights

- Non-interest income grew 1% y-o-y due to higher core fee income
- Core fee income improved 2% y-o-y driven by growth in credit card, foreign exchange and derivative volumes
- · Core gross fee income declined 8% q-o-q due to lower business volumes during the Q3 holiday period.
- · Property income declined on lower demand for bulk and individual property sales compared to 2015
- Income from Investment Securities improved y-o-y due to gains from the sale of investments in H1-16

Composition of Non Interest Income (AED Mn)

AED Mn	Q3-16 YTD	Q3-15 YTD	Better / (Worse)
Core gross fee income	3,811	3,630	5%
Fees & commission expense	(667)	(557)	(20%)
Core fee income	3,144	3,073	2%
Property income / (loss)	86	262	(67%)
Investment securities & other income	405	247	64%
Total Non Interest Income	3,634	3,582	1%



Strategy

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Operating Costs and Efficiency

Highlights

- In Q3-16, costs improved by 1% q-o-q, helped by a further reduction in staff costs, following cost control measures implemented earlier in 2016.
- Costs increased by 8% y-o-y on the back of late 2015 growth in anticipation of increased business volumes, which has since been contained in light of the new economic reality
- Cost-to-Income Ratio rose by 1.1% q-o-q to 33.7% as lower non-interest income due to seasonality more than offset cost reductions
- Adjusted for one-offs, the Cost-to-Income Ratio for Q3-16 YTD was 33.0%
- Cost-to-Income Ratio expected to remain within 33% management target as recent cost reduction measures continue to take effect

Cost to Income Ratio (%)





Cost Composition (AED Mn)

Strategy

Credit Quality

Highlights

- NPL ratio improved to 6.4%
- Impaired loans improved to AED 20.1 Bn helped by AED 2,129 Mn of write backs & recoveries in Q3-16 YTD
- Q3-16 YTD cost of risk at 93 bps (annualized) continued to normalize as net impairment charge of AED 2,184 million in Q3-16 YTD improved 22% y-o-y
- Coverage ratio increased to 120.8%
- Total portfolio impairment allowances amount to AED 7.4 Bn or 3.20% of credit RWAs

Impaired Loan & Coverage Ratios (%)



Impaired Loans and Impairment Allowances (AED Bn)



Emirates NBD Profile

Capital Adequacy

Highlights

- In Q3-16, Tier 1 ratio increased by 0.1% to 18.0% and CAR remained at 20.5%.
- Increase in Tier 1 capital from retained earnings more than
 offset modest increase in risk weighted assets
- Increase in RWAs due to increase in Loans & Receivables and deployment of excess liquidity placed as short term deposits with local and foreign banks

Capitalisation



Capital Movements

AED Bn	Tier 1	Tier 2	Total
Capital as at 31-Dec-2015	44.2	6.7	50.9
Net profits generated	5.4	-	5.4
FY 2015 dividend paid	(2.2)	-	(2.2)
Tier 1 Issuance/Repayment	-	-	-
Tier 2 Issuance/Repayment	-	-	-
Amortisation of Tier 2	-	-	-
Interest on T1 securities	(0.4)	-	(0.4)
Goodwill	0.1	-	0.1
Other	(0.3)	0.0	(0.3)
Capital as at 30-Sep-2016	46.8	6.7	53.5

Risk Weighted Assets – Basel II (AED Bn)



Emirates NBD Profile

Funding and Liquidity

Highlights

- AD ratio of 92.8% within 90-100% management target range
- Liquid assets* of AED 53.9 Bn as at Q3-16 YTD (13.7% of total liabilities)
- Debt & Sukuk term funding represent 12% of total liabilities
- In 2016, AED 5.1 Bn debt matured and a AED 2.9 Bn club loan was repaid. This was replaced with AED 19.7 Bn raised via AED 9.8 Bn of private placements issued in 6 currencies, a AED 3.7 Bn sukuk and tap issue and a AED 6.2 Bn club loan
- Maturity profile affords Emirates NBD ability to consider public and private debt issues opportunistically





Composition of Liabilities/Debt Issued (%)



Maturity Profile of Debt Issued (AED Bn)



*Including cash and deposits with Central Banks but excluding interbank balances and liquid investment securities

Emirates NBD Profile

Financial & Operating Performance

Loan and Deposit Trends

Highlights

- · Gross loans grew 7% since end 2015 with good growth in Consumer and Islamic lending
- Islamic financing grew 11% since end 2015 due to growth in trade, services, personal and real estate sectors
- · Corporate lending grew 5% since end 2015 due to growth in trade, services and sovereign sectors
- Consumer lending grew 10% since end 2015 across a range of products including mortgages, credit cards and personal loans
- Deposits increased 5% g-o-g and 8% since end 2015
- CASA deposits grew 7% since end 2015 and represent 55% of total deposits, up from 43% at end 2012.

Trend in Gross Loans by Type (AED Bn)





Trend in Deposits by Type (AED Bn)

* Gross Islamic Financing Net of Deferred Income

Appendix



Emirates NBD Profile

Loan Composition



Retail Loans (AED 33 bn)



Corporate Loans (AED 98 bn)



Islamic* Loans (AED 53 bn)



* Islamic loans net of deferred income; **Others include Agriculture & allied activities and Mining & quarrying

Appendix

Strategy

Wealth Management

Banking &

Retail I

Banking

Islamic



Financing receivables

Customer accounts

NFI

NII

Banking

Wholesale

Treasury

Global Markets &

- Wholesale Banking revenues declined 9% q-o-q
- Loans grew 5% from end 2015
- Deposits declined 5% from end 2015, reflecting continued efforts to reduce the average cost of funding while maintaining liquidity at optimum levels
- Fee income fell in Q3 due to lower business volumes during the holiday period
- Focus in 2016 continues to be on enhancing customer service quality in key sectors, share of wallet, increased cross-sell of Treasury and Investment Banking products and larger Cash Management and Trade Finance penetration
- GM&T revenues declined 31% q-o-q while showing growth y-o-y
- Sales revenues saw strong growth due to higher volumes in Interest Rate hedging products, Foreign Exchange & Fixed Income sales
- Trading and Investment revenues improved as both Credit Trading and FX Trading delivered a strong performance despite volatile market conditions
- Global Funding raised AED 19.7 Bn of term debt via AED 9.8 Bn of private placements, a AED 3.7 Bn of sukuk issue and tap and a AED 6.2 Bn club deal.





Financial & Operating Performance

Appendix



Drive

geographic

expansion



Build a high performing organization

Deliver an excellent customer

experience

Run an

efficient

organization

Enablers



Strategic priorities for 2016

Pillars of our strategy	Key focus areas
Deliver an excellent customer experience	 Extend servicing of products through online, mobile, social channels Reinforce ENBD's position as a digital innovator in the region via best-in-class online and mobile banking services Keep investing in new digital channels, products, and capabilities
2 Drive core business	 Drive asset growth and cross-sell in Retail and Islamic Diversify wholesale banking loans portfolio Grow fee and commission income via improved Transaction Banking, Treasury and online offerings
3 Run an efficient organization	 Optimize the IT landscape to increase agility and enable digital banking Streamline key processes throughout the organiation Enhance cross-functional collaboration throughout Group by aligning KPIs Enhance risk governance and compliance controls Align risk appetite to overall corporate strategy and capital utilisation
4 Drive geographic expansion	 Sustain our growth path and deepen footprint in Egypt and other offshore locations Catalyze growth in current international markets by focusing on cross border trade and other opportunities Continue to evaluate potential organic and inorganic opportunities in selected markets
5 Build a high performing organization	 Continue to drive nationalisation efforts with a focus on developing local leadership talent Improve performance management with greater recognition for high performers Continue successful Employee Engagement level programmes

Appendix

2015 & 2016 Selected Awards



Emirates NBD Profile

Emirates NBD

Large Deals Concluded in Q3 2016 YTD (1/2)

Operating Environment

Appendix



Emirates NBD

Large Deals Concluded in Q3 2016 YTD (2/2)



Emirates NBD

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Appendix

Investor Relations

PO Box 777

Emirates NBD Head Office, 4th Floor

Dubai, UAE Tel: +971 4 201 2606 Email: IR@emiratesnbd.com



